

BA05 - Process Modeling Using BPMN

Overview

Students will learn to map business processes easily and efficiently using the industry standard - BPMN which stands for Business Process Modeling Notation from the Object Management Group (OMG). Students will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently through-out their organization.

Target Audience

Project Managers, Business Analysts, Business and IT stakeholders working with analysts

Course Objectives

Provide a solid foundation for applying business process modeling principles and best practices with BPMN
Demonstrate how to solve practical business problems using BPMN Business Process Diagrams (BPDs)

Course Outline

1 - Introduction

What is Business Process Modeling?
What is Business Process Modeling Notation (BPMN)?
Benefits of BPMN

2 - An Overview of Governance

An overview of governance
Key governance questions to ask
What happens if you don't have effective governance?

3 - Mapping the Business Problem

Define a strategic outcomes map
Define a Business model and relevant processes

4 - Modeling Simple BPMN Structures

When do you use BPMN?
What are simple BPMN structures?
AS-IS vs. TO-BE modeling

5 - Modeling Complex BPMN Structures

What are complex BPMN structures
When to use complex BPMN structures

6 - Analyzing Process Models

Identifying poor process models
Creating process models that everyone can understand
Identify criteria for a well-defined process

7 - Process Mapping vs. Process Modeling

Determine when to create a process map
Determine when to create a process model
Asking the four "Ares"

8 - Additional Resources

Learning about BPMN 2.0
More useful BPMN links
BPMN 2.0 free editors
